

Inspector of the Integrity Commission – Complaint form

The Inspector of the Integrity Commission handles complaints about the ACT Integrity Commission or members of its staff. You can use this form to make a complaint to the Inspector if you believe the ACT Integrity Commission or its staff have acted **unlawfully** or engaged in **misconduct**. The Inspector cannot change or overturn the ACT Integrity Commission’s decisions.

Please complete this form and email to ACTInspector@ombudsman.gov.au with any **supporting documentation**.

Further information regarding the role of the Inspector is available on the ACT Ombudsman website at: [ACT Ombudsman: Inspector](#).¹ Information about the role of the ACT Integrity Commission is available on its website: [ACT Integrity Commission: Home](#).²

Part A: Personal Details

I would like to make an **anonymous** complaint:

- Yes – go to **Part B** (*Note: we cannot keep you informed of our progress*)
- No – please complete personal details below

| | |
|----------------------|--|
| Title | |
| Last Name | |
| First Name | |
| Phone number | |
| Email address | |
| Address | |

¹ ombudsman.act.gov.au/accountability-and-oversight/inspector-of-the-act-integrity-commission

² integrity.act.gov.au

I need assistance with my complaint:

- No
- Yes—an interpreter
- Yes—large font in written responses
- Yes—other—please provide: _____

I identify as:

- Aboriginal Torres Strait Islander Not applicable Prefer not to say

I would prefer that you communicate with me:

- by email by phone I do not have a preference

Part B: Complaint summary

The Inspector's role is to look at how the ACT Integrity Commission has carried out its functions and whether it has acted lawfully.

The Inspector **can** investigate complaints about the ACT Integrity Commission or members of its staff. The Inspector **cannot** investigate the actions of any other person or entity.

My complaint relates to:

- a disclosure under the *Public Interest Disclosure Act 2012*
- a corruption report under the *Integrity Commission Act 2018*
- another matter (you can provide more details at **Part C**)

My complaint concerns:

- the ACT Integrity Commission's decision not to investigate a matter I referred
- a matter I referred to the ACT Integrity Commission which they investigated
- another matter (you can provide more details at **Part C**)

Have you already raised your concerns about this matter with the ACT Integrity Commission?

- No – The Inspector will generally not investigate your complaint unless you have raised it with the ACT Integrity Commission directly. This gives the ACT Integrity Commission an opportunity to resolve the complaint first. Information about how to contact the ACT Integrity Commission on its website: [ACT Integrity Commission: Contact-us](#).
- Yes – If so, please outline their response below (please provide a copy of any supporting documents and your completed complaint form to: ACTInspector@ombudsman.gov.au).

Part C: Complaint details

Please outline the details of your complaint below. If you are not sure what to include, see our factsheet [How to make an effective complaint](#).³ If you need more space, please attach a separate statement.

³ ombudsman.gov.au/__/data/assets/pdf_file/0021/290244/How-to-make-an-effective-complaint-A2270958.pdf

What outcome are you hoping for?

Your personal information

From time to time, we ask an external company to conduct surveys of people who have contacted us so we can collect feedback on our performance. Your personal information, including your contact details, demographic statistics and basic information about your complaint such as when you came to us, how you lodged your complaint, the agency you are complaining about, how long it took us to resolve your complaint, and how we resolved your complaint, may be provided to that external company. If you do not agree to this happening and do not wish to be contacted about your experience using our services, please tell us by ticking the 'do not survey' box below:

Do not survey

Our Privacy Policy is located [here](#).⁴

⁴ ombudsman.gov.au/about/privacy-policy