

Ground Floor, 1 Farrell Place ■ Canberra GPO Box 442 ■ Canberra ACT 2601 Phone 1300 362 072 ■ Fax 02 6249 7829 ombudsman@ombudsman.gov.au www.ombudsman.act.gov.au

24 August 2009

Mr Simon Corbell MLA Attorney-General Australian Capital Territory Legislative Assembly London Circuit CANBERRA ACT 2600

Dear Attorney-General

I am pleased to provide you with the twentieth Australian Capital Territory (ACT) Ombudsman's annual report for tabling in the Legislative Assembly. The report covers the period 1 July 2008 to 30 June 2009.

This report has been prepared under subsection 6(1) of the *Annual Reports (Government Agencies) Act 2004* and in accordance with the requirements referred to in the Chief Minister's Annual Report Directions in as far as they relate to this office. It has been prepared in conformity with other legislation applicable to the preparation of the annual report by the ACT Ombudsman.

I certify that this annual report is an honest and accurate account and that all material information on the operations of the ACT Ombudsman during 2008–09 has been included and that it complies with the Chief Minister's Annual Report Directions in as far as they relate to this office.

Section 13 of the *Annual Reports (Government Agencies) Act 2004* requires that you cause a copy of the report to be laid before the Legislative Assembly within three months of the end of the financial year.

Yours sincerely

Prof. John McMillan

Australian Capital Territory Ombudsman