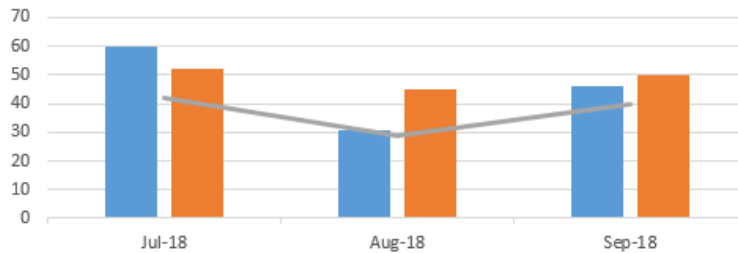


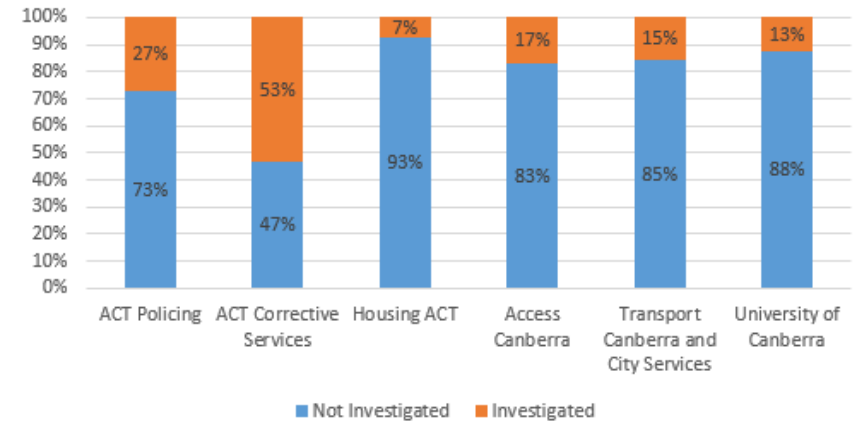
# ACT Ombudsman report for the period 01/07/2018 to 30/09/2018 – Financial year to date

### Approaches by month

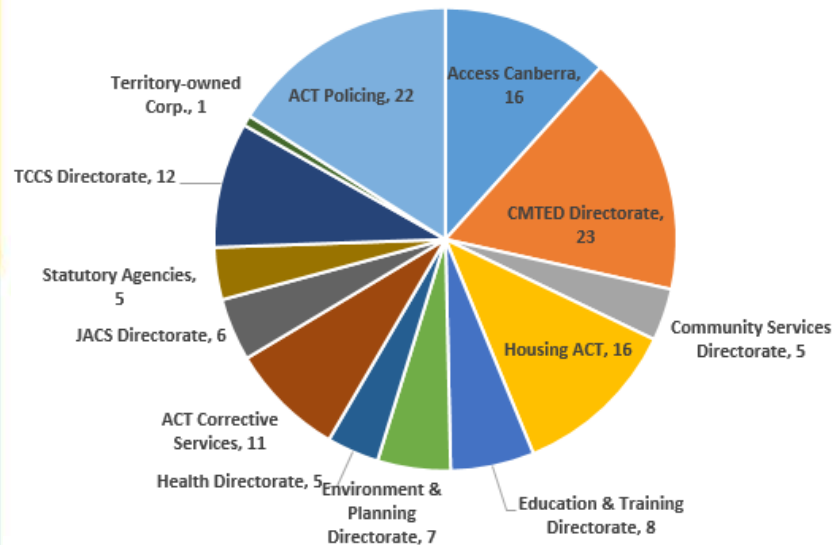


	Jul-18	Aug-18	Sep-18
Received	60	31	46
Closed	52	45	50
Received PY	42	29	40

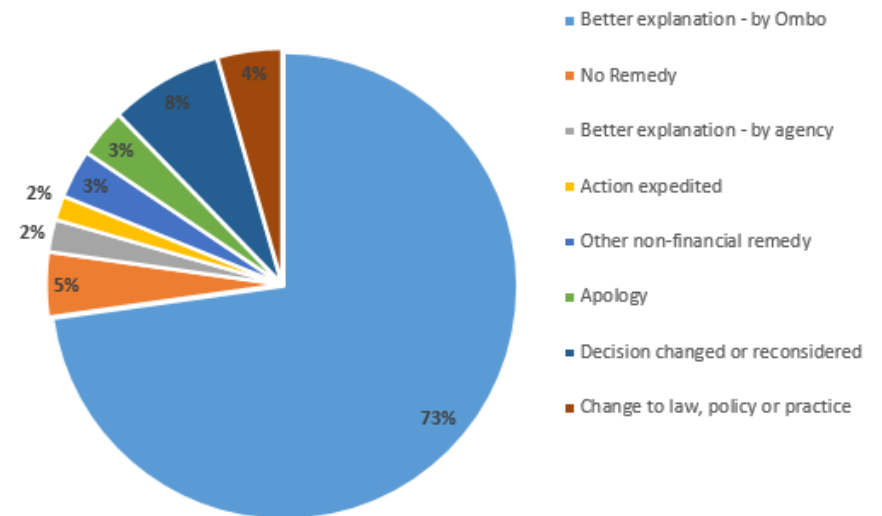
### Investigation rate



### Approaches by agency



### Remedies - Investigated Approaches



- JACS total does not include ACTCS or Statutory Agencies
- Community Services Directorate does not include Housing ACT
- Received Previous Year (PY)