

Got a problem with an ACT or Australian Government Service?

- > **We will listen to your story**
- > **We don't take sides**
- > **Our services are free and confidential**
- > **If we can't help, we'll find out who can**

We can hear complaints about many Government agencies including:

- Housing ACT
- ACT Corrective Services
- Access Canberra
- Transport Canberra and City Services
- Canberra Institute of Technology and the University of Canberra
- Centrelink
- Australian Federal Police (Including ACT Police)
- National Disability Insurance Agency



1800 060 789
ombudsman.act.gov.au