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5 September 2005

Mr Jon Stanhope MLA Attorney-General Australian Capital Territory Legislative Assembly London Circuit CANBERRA ACT 2601

Dear Attorney-General

I am pleased to provide you with the sixteenth Australian Capital Territory (ACT)
Ombudsman's Annual Report for tabling in the Legislative Assembly. The report covers the
period 1 July 2004 to 30 June 2005.

This report has been prepared under subsection 6(1) of the Annual Reports (Government Agencies) Act 2004 and in accordance with the requirements referred to in the Chief Minister's Annual Report Directions in as far as they relate to this office. It has been prepared in conformity with other legislation applicable to the preparation of the Annual Report by the ACT Ombudsman.

I certify that this Annual Report is an honest and accurate account and that all material information on the operations of the ACT Ombudsman during 2004–05 has been included and that it complies with the Chief Minister's Annual Report Directions.

Section 13 of the Annual Reports (Government Agencies) Act 2004 requires that you cause a copy of the report to be laid before the Legislative Assembly within three months of the end of the financial year.

Yours sincerely

Prof. John McMillan

Australian Capital Territory Ombudsman