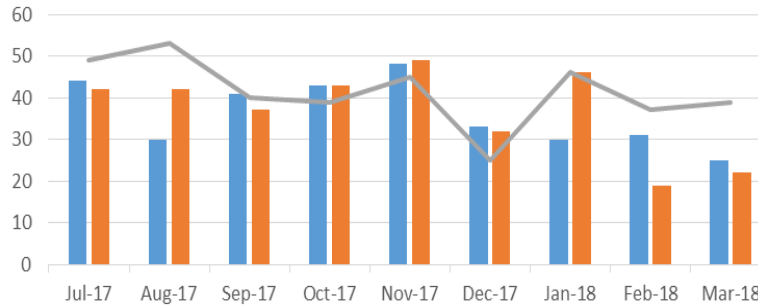


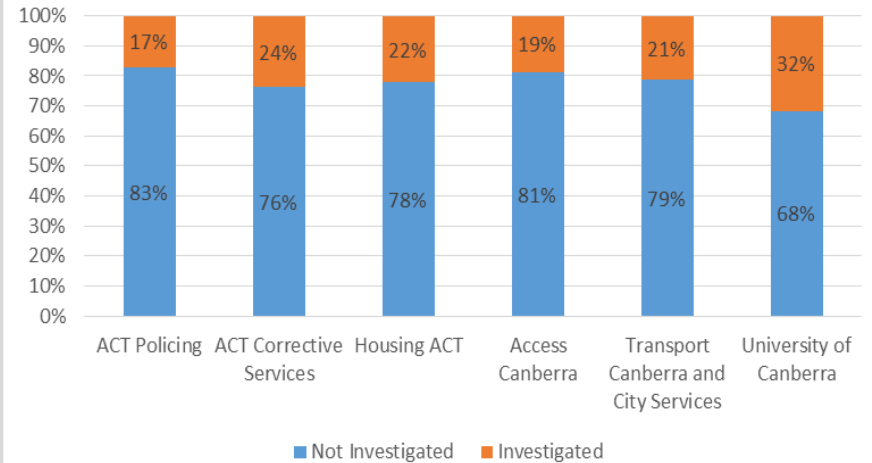
ACT Ombudsman report for the period 01/07/2017 to 31/03/2018 – Financial year to date

Approaches by month

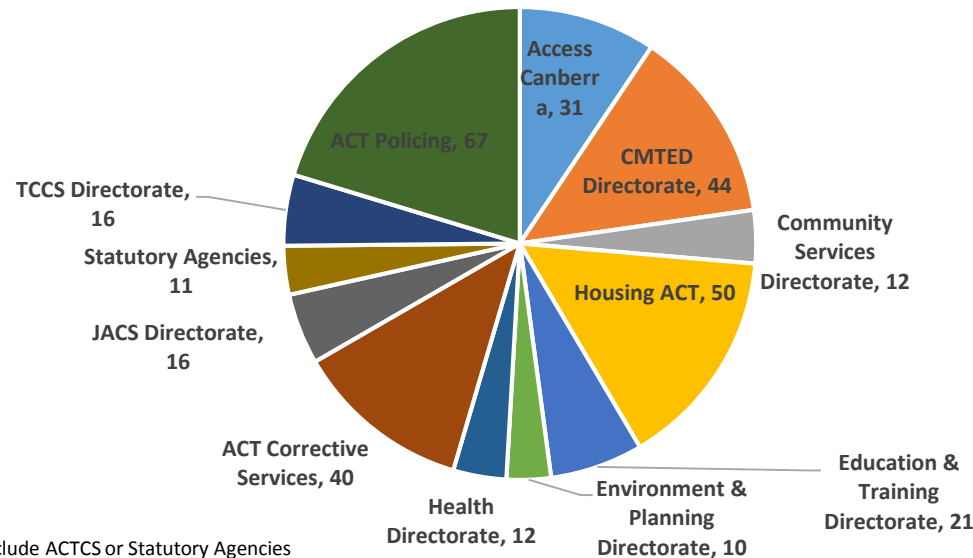


	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Received	44	30	41	43	48	33	30	31	25
Closed	42	42	37	43	49	32	46	19	22
Received PY	49	53	40	39	45	25	46	37	39

Investigation rate



Approaches by agency



Note:

- JACS total does not include ACTCS or Statutory Agencies
- Community Services Directorate does not include Housing ACT