

TABLE A2 ACT POLICING COMPLAINTS RECEIVED, COMPLAINT ISSUES FINALISED, 2006–07⁽¹⁾

		Complaints Act	Ombudsman Act (Cth)	Total
Complaints	Received	314	99	413
	Finalised	342	88	430

Outcome of issues finalised	Conciliated	135		135
	Incapable of determination	3		3
	Substantiated	6		6
	Unsubstantiated	20		20
	Ombudsman investigation not warranted	204	11	215
	Advised to pursue elsewhere	10	73	83
	Approach/complaint not pursued	32	2	34
	Out of jurisdiction	2	4	6
	Total issues finalised	412	90	502

(1) The categories of 'conciliated', 'incapable of determination', 'substantiated' and 'unsubstantiated' are not applicable to complaints dealt with under the Ombudsman Act (Cth).

TABLE A3 ACT POLICING METHOD OF HANDLING COMPLAINT ISSUES FINALISED, 2006–07⁽¹⁾

		Complaints Act	Ombudsman Act (Cth)	Total
Method of handling complaint	Ombudsman decision not to investigate	70	90	160
	Ombudsman investigation	19	0	19
	AFP investigation	29		29
	AFP workplace resolution	189		189
	AFP evaluation ⁽²⁾	105		105
	Special investigation	0		0
	Total issues finalised	412	90	502

(1) The only categories applicable under the Ombudsman Act (Cth) are 'Ombudsman decision not to investigate' and 'Ombudsman investigation'.

(2) The addition of the method 'AFP evaluation' to this table means that figures for 'Ombudsman decision not to investigate' and 'Ombudsman investigation' under the Complaints Act are not comparable to the statistics for previous years.

Note: The office reviews and audits its statistical data. Minor adjustments to statistics used in this report may occur as a result of such reviews.